

Martha Modem

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ACADEMIC EXPERIENCE

Saint Michael's College

Colchester, VT

Bachelor of Science Degree in Computer Science

May 2010

Minor in Mathematics

GPA in Major: 3.5

GPA overall: 3.2

Honors: Pi Mu Epsilon National Honor Society in Mathematics; National Science Foundation Computer Science, Engineering and Mathematics Scholarship; Saint Michael's Academic Scholarship, and Dean's List

Activities: Teacher's Assistant for Introduction to Computer Science class: conduct help sessions for computer science students, Cheerleading Captain, International Coffee Hour participant, Student Association Club Representative, MOVE (Mobilization of Volunteer Efforts) volunteer

Study Abroad: AIFS (American Institute for Foreign Study)

Salamanca, Spain

Courses in Spanish language and culture

Spring 2009

COMPUTER EXPERIENCE

Programming Languages: C, C++, Java (using JBuilder), PHP, ASP; exposure to COBOL, Scheme, and SQL

Operating Systems: Windows and Linux

Software: Dreamweaver, Content Manager, FrontPage, MS Word, Access, Excel, PowerPoint, and Publisher

PROFESSIONAL EXPERIENCE

Saint Michael's College Information Technology

IT Assistant

September 2008-May 2010

- Monitored, updated, and corrected files using Datatel and UniBASIC
- Answered and resolved user-support calls concerning network problems

Saint Michael's College Bookstore

Office Assistant (Work-Study)

September 2007-May 2009

- Augmented the bookstore's main web page, resulting in accelerated online sales
- Developed new targeted marketing campaigns to increase specific department sales
- Provided friendly customer service to consumers by answering questions and processing sales transactions
- Endorsed the design and ordering of new products to increase appeal to college students

Alvin's Pharmacy, Inc.

Teaneck, NJ

Point of Sale (POS) Specialist/Staff Manager

Summers 2007-2009

- Implemented a POS database system as a means to increase operational efficiency
- Served as primary person responsible for trouble shooting all problems related to POS system
- Trained an average of five new sales and POS employees each month, resulting in amplified counter and sales productivity along with streamlined employee transitions
- Coordinated and implemented monthly sales promotions that resulted in increased revenues
- Maintained all patient and inventory files in the database to ensure accuracy

INTERESTS

Baseball, films, European travel, puzzles, roller coasters, skiing, and video games

REFERENCES

Furnished upon request: Student Resource Center, Saint Michael's College, 1 Winooski Park, Colchester, VT 05439 802.654.2547