Appendix B2: National Suppliers and Service Providers

The following list includes companies that provide specialized services and information that may be useful in carrying out disaster recovery activities. Each entry includes the company's name, mailing address, and phone number. Where available, e-mail addresses and Web sites are also provided. To the right is a brief indication of the services or products available through each company.

Inclusion in this list does not imply endorsement, nor does the omission of any supplier indicate censure. Since most of the firms included on this list have been involved in disaster recovery operations in libraries, archives, and/or records offices, they are likely to be sensitive to the special requirements of these collections.

Many other local resources can be identified through the Yellow Pages. Look under headings such as: dehumidifying equipment, which also includes firms that provide dehumidification services on-site and/or at their plants; fire and water damage restoration; janitor service for assistance with basic clean-up; pest control services, which will include fumigation as well as extermination; smoke odor counteracting service for firms that specialize in cleaning and deodorizing; and water damage restoration. Local companies are likely to be less aware of current research and preferences associated with disaster recovery in libraries, archives, and records offices, so the buyer must carefully evaluate them.

Vendors and Suppliers for Vermont and New England Emergencies

| VT HELP Line | 211 |
| (Community Information Referral Specialists) |

Boxes & Crates

(Plastic & Cardboard) Protext (Rescube) Bethesda, MD 20815 301-320-7231 301-320-7232 fax

Rentacrate
Waltham, MA 02154-3844 781-899-4695 fax

Computer Records Salvage

NBD 800-929-3398

Pastime Software Company, Inc. 800-562-6080
PastPerfect Software
300 North Pottstown Pike
Suite 200
Exton, PA 19341
sales@museumsoftware.com

NE Computers 802-626-1050
Lyndonville, VT

Yankee Electronic Solutions 802-748-4544
St. Johnsbury, VT 1-888-464-7880

Computer Rescue Squad 802-899-6831
Underhill, VT

Sherman Network Solutions 802-879-3433
Williston, VT

Environmental Safety Hazardous Materials
Environmental Health & Safety Dept. Dartmouth College Hanover, NH 03755

HAZMAT Hotline 800-641-5005

Vermont Emergency Management 802-244-8721

Fire & Water Recovery Salvage Service

American Technologies, Inc. 2 Northwestern Drive, Suite 2C Salem, NH 03079 603-890-2085

Polygon Group 800-422-6379
4 Wilder Drive, Unit 10D Plaistow, NH 03865 www.polygongroup.us

Servpro of Burlington/S. Burlington Williston, VT 802-865-4457
Servpro of Lebanon, NH 603-448-0145
Servpro of Keene, NH 603-352-7251
Servpro of Platzburg, NY 518-562-5973

PuroFirst 888-464-7880
518-766-9597
518-766-3505 fax

Brown’s River Bindery 802-878-3335
Essex, VT

Cleanway Services 802-748-1697

Stephens Group, Inc. 802-878-2240
51 Dorset Lane 800-639-4042
Williston, VT

G. W. Savage Corp. 800-684-0404
Williston, VT 802-660-8900

Maritime Chemicals & Equipment 902-466-2135
Dartmouth, Nova Scotia

Belfor (New England) 800-856-3333
4-6 Avenue E 508-544-4325
Hopkinton, MA 01748
<table>
<thead>
<tr>
<th>Company</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td><strong>BMS CAT</strong></td>
<td>800-433-2940</td>
</tr>
<tr>
<td>303 Arthur Street</td>
<td></td>
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<tr>
<td>Fort Worth, TX 76107</td>
<td></td>
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<tr>
<td><strong>Freezer Drying</strong></td>
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<tr>
<td>Cold Regions Research Labs</td>
<td>603-646-4100</td>
</tr>
<tr>
<td>Hanover, NH</td>
<td>603-646-4299</td>
</tr>
<tr>
<td><strong>Vacuum Freeze Drying</strong></td>
<td></td>
</tr>
<tr>
<td>Polygon Group</td>
<td>800-422-6379</td>
</tr>
<tr>
<td>4 Wilder Drive, Unit 10D</td>
<td></td>
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<tr>
<td>Plaistow, NH 03865</td>
<td><a href="http://www.polygongroup.us">www.polygongroup.us</a></td>
</tr>
<tr>
<td>American Technologies, Inc.</td>
<td></td>
</tr>
<tr>
<td>2 Northwestern Drive, Suite 2C</td>
<td></td>
</tr>
<tr>
<td>Salem, NH 03079</td>
<td>603-890-2085</td>
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<tr>
<td>American Freeze-Dry, Inc.</td>
<td>856-546-0777</td>
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<tr>
<td>Runnemese, NJ 08078</td>
<td>800-817-1007</td>
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<tr>
<td><strong>Freezers, Commercial</strong></td>
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<tr>
<td>Vermont Commercial Warehouse</td>
<td>802-863-4106</td>
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<tr>
<td>Williston, VT</td>
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<tr>
<td>Curt’s Refrigeration</td>
<td>603-863-5703</td>
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<tr>
<td>Sunapee, NH</td>
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<tr>
<td>Americold</td>
<td>617-269-6330</td>
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<td>Watertown, MA</td>
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<tr>
<td>Thermo-King New England</td>
<td>617-423-6720</td>
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<tr>
<td>Boston, MA</td>
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<tr>
<td><strong>Freezers, Truck</strong></td>
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<tr>
<td>RSD Leasing Inc.</td>
<td>603-298-5744</td>
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<tr>
<td>West Lebanon, NH</td>
<td>802-658-0021</td>
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<tr>
<td>Burlington, VT</td>
<td>800-541-7343</td>
</tr>
<tr>
<td>Thermo-King New England</td>
<td>617-423-6720</td>
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<tr>
<td>Boston, MA</td>
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<tr>
<td><strong>Fumigation</strong></td>
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<tr>
<td>Beacon Pest Control</td>
<td>1-800-639-2047</td>
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<tr>
<td>Cavendish, VT</td>
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<tr>
<td>(Pieter Van Schaik)</td>
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<tr>
<td>Absolute Pest Control</td>
<td>802-467-1009</td>
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<tr>
<td>Sutton, VT</td>
<td></td>
</tr>
<tr>
<td>Historic New England (SPNEA)</td>
<td>978-521-4788</td>
</tr>
<tr>
<td>Haverhill, MA</td>
<td></td>
</tr>
</tbody>
</table>
Williamstown Art Conservation Center  413-458-5741
Williamstown, MA

**Trailers, Storage**
RSD Leasing Inc.  1-603-298-5744
West Lebanon, NH

Williams Scotsman  1-800-782-1500
Pelham, NH 03076-2154
603-882-7245 fax
www.willscot.com

**Water Pumps**
Upper Valley Equipment Rentals  603-298-8744
West Lebanon, NH 03784

**Conservation and Preservation Resources**

**Conservation Centers**

National Park Service  978-970-5160
Northeast Cultural Resources Center
Lowell, MA

National Park Service  304-535-6139
Harper’s Ferry, WV

Historic New England  978-521-4788 x711
Waltham, MA

Williamstown Art Conservation Center  413-458-5741
Hugh Glover, Furniture
Leslie Paisley, Paper/Photographs

Northeast Document Conservation Center  978-470-1010
Andover, MA (24/7 emergency hotline)
http://www.nedcc.org

Rosco Document Restoration  514-931-7789
Montreal, QUE
800-867-6726

**Institutes**

Heritage Preservation  202-233-0800
Washington, DC

American Institute for the Conservation of Historic and Artistic Works  202-452-9545
Washington, DC (24/7 emergency hotline)
www.conservation-us.org

Center for Safety in the Arts  212-777-0062
New York, NY

Image Permanence Institute  585-475-5199
Rochester Institute of Technology
Rochester, NY
Professional Advice/Conservators

Rick Kerschner, Conservation Lab 802-985-3348 ext. 3361
Nancie Ravenal, Conservator
Shelburne Museum
Shelburne, VT

Ingrid Neuman, Conservator 617-558-1929
15 Perkins St. Berkart@earthlink.net
Newton, MA 02465
(Sculpture, decorative arts, material culture)

Suki Fredericks, Paintings 802-247-3479
1033 Bullock Road
Leicester, VT 05733

Randy Smith, Fine Art Conservator 802-352-4450
Lower Plains Road
Salisbury, VT

Patsy Orlofsky, Textile Conservator 914-763-5805
Salem, NY

Gwen Spicer, Textile Conservator 518-765-2142
305 Clipp Road
Delmar, NY 12054

Debbie Haynes, Collection Manager
Hood Museum of Art
Hanover, NH
Debbie.haynes@dartmouth.edu

Ken Pohlman, Exhibit Preparator 802-443-5773
Middlebury College Museum of Art
Middlebury, VT

Jennifer Baker, Objects Conservation 802-860-6119
Burlington, VT

Mary Jo Davis, Paper Conservator 802-467-8602
American Conservation Consortium
P.O. Box 232
West Burke, VT 05871
washimj@gmail.com

Clkmkr@tiac.net
Littleton, MA
978-952-0070

Meetinghouse Furniture Restoration 802-295-1309
Quechee, VT

Historic Preservationists

Appendix B 2
Tom Visser, Dept. Historic Preservation 802-656-3180

University of Vermont
Burlington, VT

Tom Keefe, Preservation Architect 802-388-6210
PO Box 142
Middlebury, VT 05753
Preservation Education Institute 802-674-6752
Windsor, VT
www.historicwindsor.com

Paul Bruhn 802-658-6647
Preservation Trust of VT
Burlington, VT

Wanamaker Restoration 802-865-6056
Ronald L. Wanamaker 802-865-0099 fax
Burlington, VT 05401
(plaster, woodwork, murals, painted finishes, art glass, tile work) restore@surfglobal.net

This list was updated in March 2011 by MJ Davis and was originally compiled for the Vermont Museum and Gallery Alliance. This list is not an endorsement of quality or performance. All users must make their own determination of the level of service and professional qualifications of the vendors listed. All vendors were contacted and agreed to be a part of the list which appears above.